



EUROPEAN ASSOCIATION  
OF HOSPITAL MANAGERS

HOSPITAL OF THE FUTURE -

Prevention  
as an  
Hospital Activity



# Prevention as a pillar in Hospitals of the future: an IMPO approach

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November 15<sup>th</sup> 2017, Düsseldorf (DE)





# Hospitals of the Future: Prevention as a pillar

Düsseldorf 15-11-2017  
EAHM CONFERENCE  
*Willy J. HEUSCHEN*





## Hospitals of the future: prevention as a pillar

- Without knowing what could be the future of Hospitals, we cannot prepare their future and we avoid our responsibility and endanger the mission of the Health services.
- Together with other organisations, the EAHM work programme is focussing on this relevant topic.



# Hospitals of the future: prevention as a pillar



"Hospital of the Future: A New Role for Leading Hospitals in Europe", IESE, 2016



# Hospitals of the future: prevention as a pillar

**27<sup>th</sup>**  
**EAHM CONGRESS**  
EUROPEAN ASSOCIATION OF HOSPITAL MANAGERS  
**26 • 28 SEPT 2018**  
CASCAIS • PORTUGAL

## Redefining the Role of Hospitals Innovating in Population Health

- 👤 People centredness;
- 👤 Integration of care;
- 🔗 Innovative provision models;
- 💰 Financial sustainability;
- 👤 Population health management.

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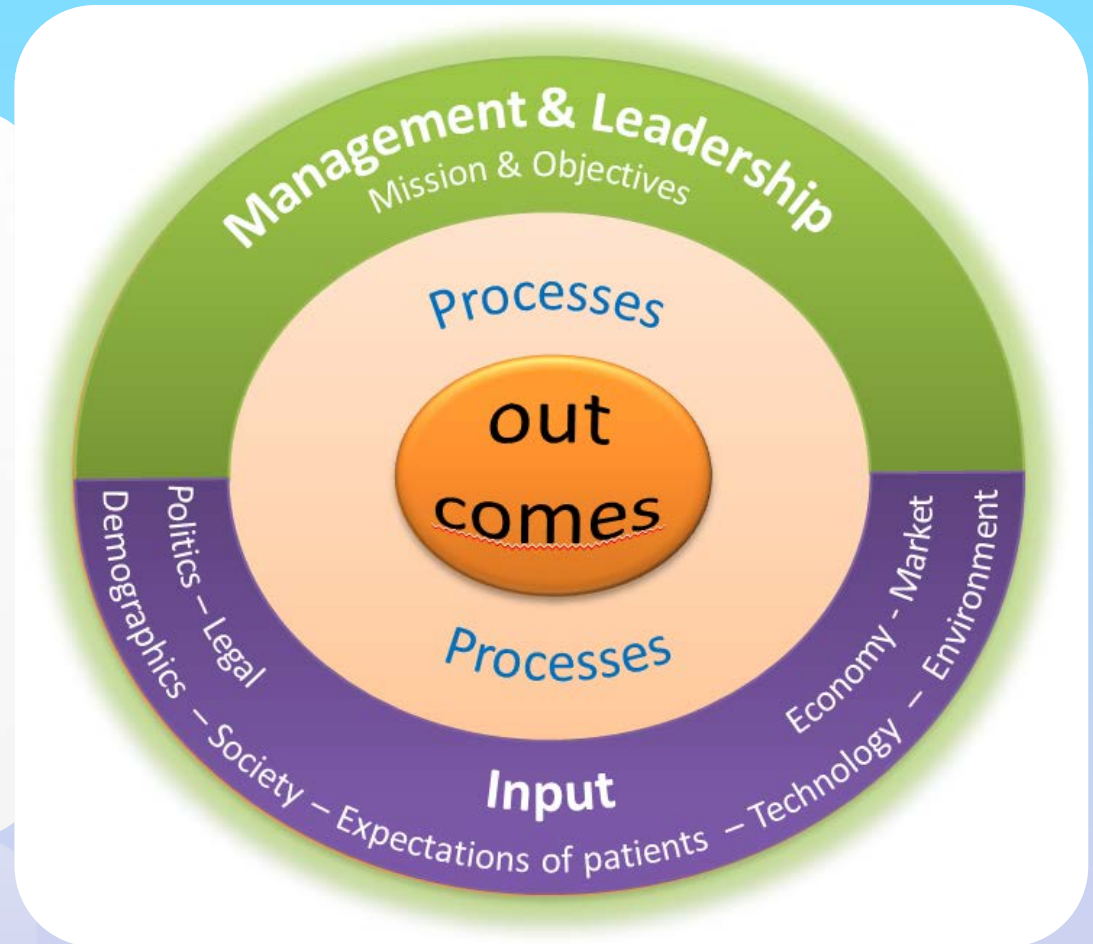
# Hospitals of the future: prevention as a pillar

- The particular approach of EAHM: using the IMPO Model, trying to define the changes needed by the Management to realise the mission through the internal processes
- this managerial view concerns not only the CEO's, but also Doctors, Nurses and other Teamworkers.





# Hospitals of the future: prevention as a pillar





# Hospitals of the future: prevention as a pillar

- Taking into account the changes (INPUTS) and defining the mission and values, as well the objectives that we assign through the processes to realize in Health Care Services
- The outcomes through the mission, the values and the objectives must be **PATIENT** oriented , improving their health conditions as well globally the **Public Health**
-



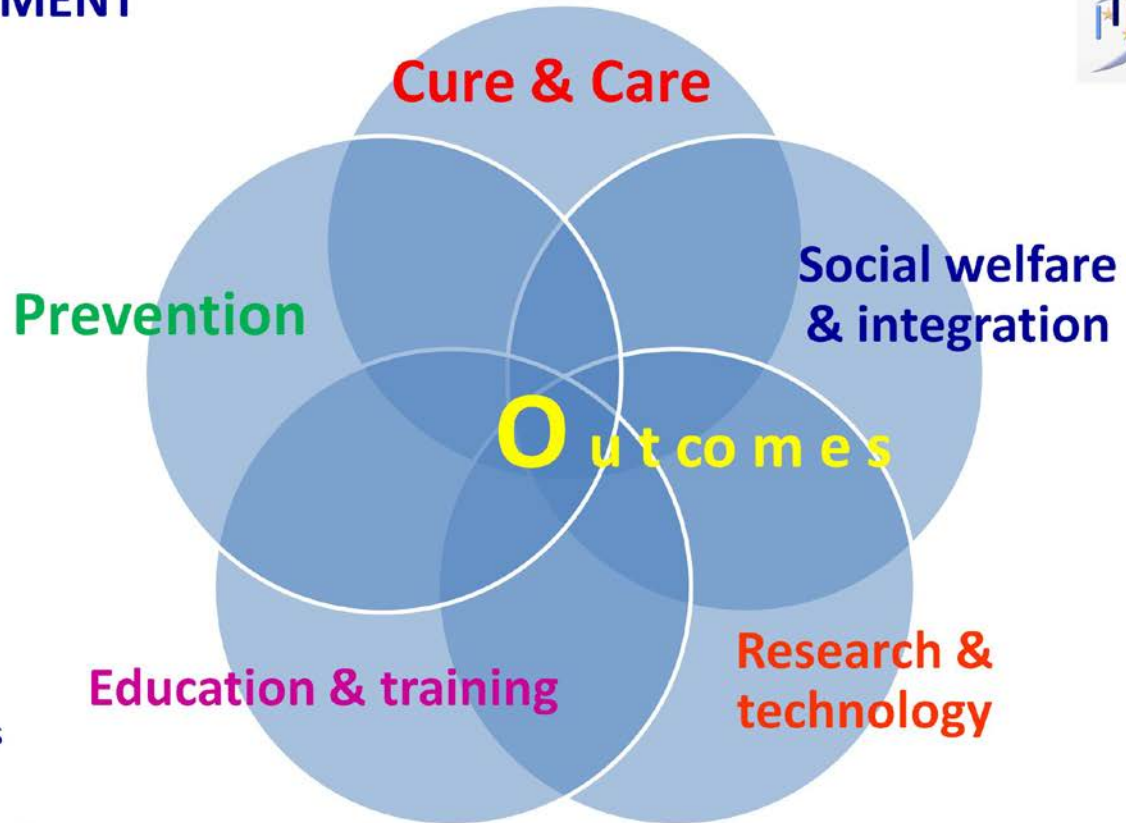


## Outcomes oriented Hospital ACTIVITY SPACES



through **MANAGEMENT**  
based on

- Responsibility
- Leadership
- Communication
- Innovation
- Accountability



ensuring **VALUES** as

- universality
- access to good quality care
- Equity
- solidarity

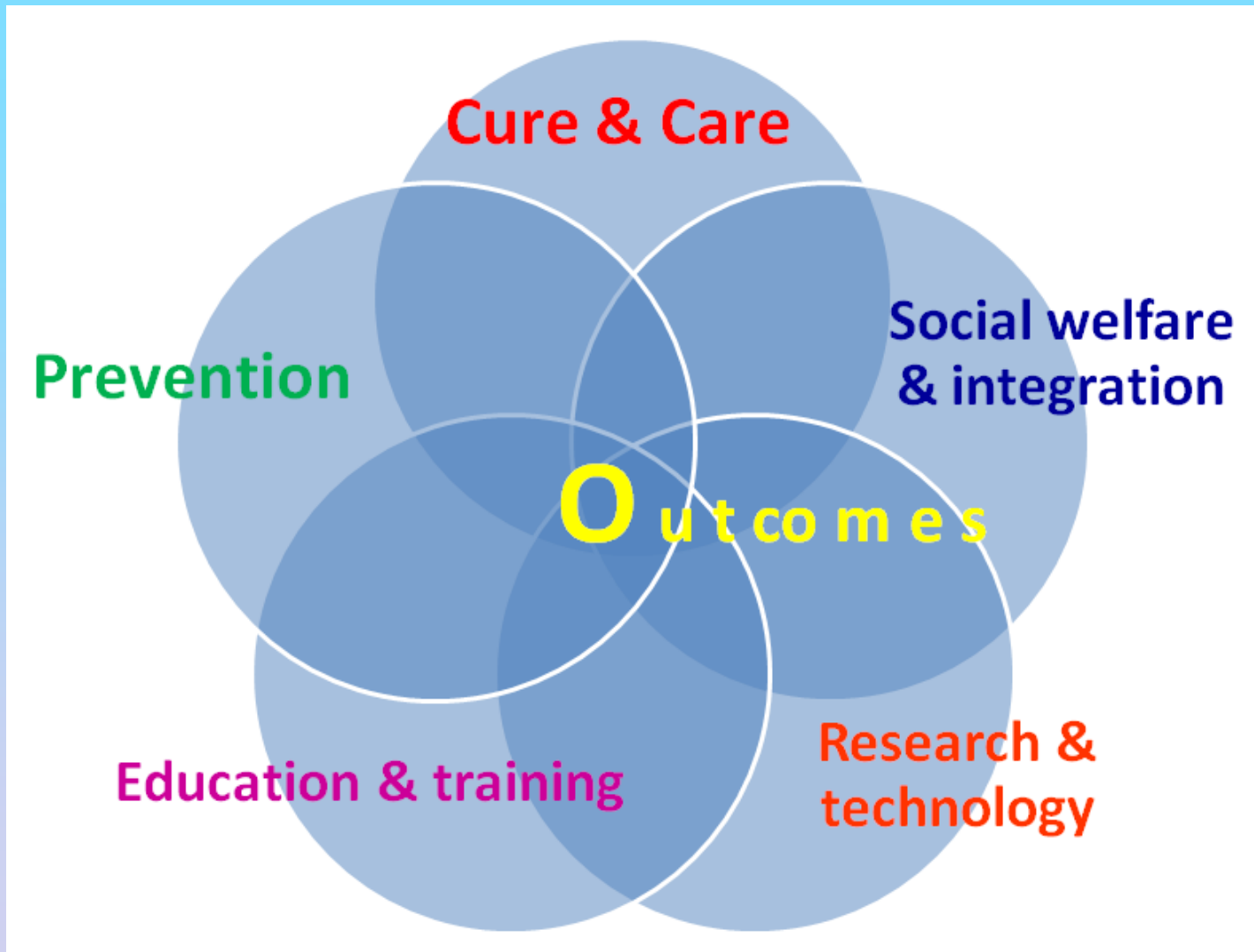


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# Hospitals of the future: prevention as a pillar





# Hospitals of the future: prevention as a pillar





# Hospitals of the future: prevention as a pillar

PREVENTION as an **internal** activity/process:

- Focus: guarantee PATIENT safety , prevent risks ( for patients and for our personnel), generate economical benefits, improve our outcomes .
- To realise this: actions needed on operational, organisation, personnel, technological... level.
- This requires resources



# Hospitals of the future: prevention as a pillar

PREVENTION is a chain of internal and **external** processes, where hospitals can

- contribute actively to improve Public Health by taking and/or supporting Health Care external initiatives on own initiative or with other partners, thus through networking.
- and thus evolve from a **Health Care Center** to a **Health Center**.



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